logpoint

OPERATIONS MANAGEMENT

SIEM technologies can provide a depth of data and information about the infrastructure and its applications. But they can also optimize costs, create efficiencies and save on business expenditure.

So what should you look for in a SIEM product?

SIEM. BUT DIFFERENT.

Operations Management

The IT landscape for today's organizations is vastly changing – on both the organizational and technical levels.

ENTERPRISE-WIDE PROCESSING

Tracking changes to the existing environment is often case enough for a log management tool. But understanding the impact new technology has on the network is just as crucial.

Nowadays, it is not the technical maturity of an organization, but its complexity that makes for poor investigations in the rush of deployment.

Operations Management

SHARP, EFFICIENT TRACKING

Deploying LogPoint in the network means that devices can send data to the LogPoint system, and actions can then be tracked and compared against registered changes, including:

- Were the changes carried out as defined?
- Which deviations from the plan were made, and why?
- Did the changes occur within the defined scope of the ticket?

The same holds true for detecting problems within the infrastructure.

By measuring network traffic, LogPoint can pinpoint when service degradation started, comparing this data to intelligence on changes or modifications. Comparing error messages with incidents in the network greatly reduces the time to resolve and root-cause analysis.

The LogPoint approach

LogPoint has been designed to adapt to and meet your organization's requirements thanks to tailored configuration:

- LogPoint monitors all infrastructure components and maps them to your organization's service level agreements.
- Employ data-enrichment to IT governance systems, coupling actual incidents, changes and problems to agreed modifications to the infrastructure.
- Dashboards can be configured to match the needs and requirements of each user, providing clear reports and overviews on levels and margins.

- LogPoint can create tickets for known bad events, even configuring scripts to execute when incidents with resolutions reoccur.
- An API and event engine pushes events to external operations management systems, meaning operations teams have fewer tools to review on a daily basis.

In short, LogPoint keeps complexities low and efficiencies high – while increasing operational intelligence.

LogPoint. Plain and simple has never been so unique.

Wide-reaching benefits

SIEM is often initially implemented as a means to measure and review data from an enterprise infrastructure. But a sound SIEM program also provides you with additional efficiencies that help your organization run smoothly. LogPoint turns a SIEM installation into a wise business tool of broad benefit of your enterprise.

Many organizations have processes in place to describe how to manage changes in the infrastructure, including handling problems and incidents, as well as measuring capacity and resources. But a change in the IT environment not only includes management suites, security updates, or software/hardware errors, it also involves system and business owners.

Many of these changes require:

- Cross-expertise involvement, including application development, network and security architecture and server/storage skills.
- Identifying the root cause of an incident throughout different domains of expertise and often with limited staff.
- Tracking and registering changes with clear service level agreements, transparency and accountability.

LogPoint's network and process integration, pro-active monitoring and alerting, and tailored reporting can cut through organizational complexities.

SIEM. But different.

When it comes to Operations Management, LogPoint is easy to use, agile by design and intuitive by nature. Find out about more about how your enterprise can benefit from the LogPoint difference.

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